

Main Street Theater

Welcome to the MST Subscriber Handbook!

We want this information to be useful to you, so please let us know if we have missed anything, or if there is anything more you would like included. Many subscriber benefits have changed, so please review carefully.

REMEMBER: Main Street Theater has **TWO LOCATIONS**.

Our MainStage programming (for adult audiences) is presented in the Rice Village, located at 2540 Times Blvd. (77005).

Our Theater for Youth programming (for family audiences) is presented at the MATCH (the Midtown Arts and Theater Center of Houston), located at 3400 Main St. (77002).

Below you will find information about our productions, ticket exchanges and other useful information.

BOX OFFICE INFORMATION

Phone Number – 713-524-6706.

Hours (Subject to Change):

Monday and Tuesday: 10 am to 3 pm.

Wednesday through Saturday: 10 am to 5 pm (until 7 pm on performance evenings).

Sunday: 10 am to 3 pm (on performance days).

Our Main Box Office is located at 3400 Main Street (in the MATCH).

Parking in the area is limited, so we encourage our patrons to call or buy tickets online.

There is no extra charge for ordering/exchanging tickets over the phone.

The 2016 – 17 Seasons

MAINSTAGE

THE REVOLUTIONISTS

Previews: Aug. 28, 31 & Sept. 1 & 2, 2016

Regular Perfs: Sept. 3 – October 2, 2016

WOLF HALL – PARTS 1 & 2

PART 1: WOLF HALL

Previews: Oct. 19, 20 & 21, 2016

Regular Perfs: Oct. 22 – Dec. 18, 2016

PART 2: BRING UP THE BODIES

Previews: Oct. 26, 27 & 28, 2016

Regular Perfs: Oct. 29 – Dec. 18, 2016

COPENHAGEN

Previews: Feb. 5, 8, 9 & 10, 2017

Regular Perfs: Feb. 11 – Mar. 12, 2017

GRAND CONCOURSE

Previews: Mar. 26, 29, 30 & 31, 2017

Regular Perfs: Apr. 1 – 30, 2017

NATIVE GARDENS

Previews: May 14, 17, 18 & 19, 2017

Regular Perfs: May 20 – Jun. 18, 2017

Season Extra

MUCH ADO ABOUT NOTHING

Limited run presented by the
Prague Shakespeare Company

Regular Perfs: Dec. 31, 2016 – Jan. 15, 2017

THEATER FOR YOUTH

DUCK FOR PRESIDENT

Sundays, Oct. 2 & 9,

Saturdays, Oct. 15, 22 & 29, 2016

FANCY NANCY

SPLENDIFEROUS CHRISTMAS

Sundays, Nov. 13 & 20,

Saturdays, Nov. 26 & Dec. 3, 10, 17, 2016

Friday, Nov. 25 &

Monday – Friday, Dec. 19 – 23, 2016

MOCKINGBIRD

Sundays, Jan 29 & Feb. 12 & 19, 2017

RAMONA QUIMBY

Sundays, Mar. 5 & 12,

Saturdays, Mar. 18, 25, & Apr. 1, 2017

Wednesday – Friday, Mar. 15 - 17, 2017

GOOSEBUMPS THE PHANTOM OF THE AUDITORIUM

Sundays, Apr. 23 & 30,

Saturdays, May 6, 13, & 20, 2017

Friday, Apr. 14, 2017

Season Extra

HOW I BECAME A PIRATE

Saturdays, Feb. 11, Mar. 4 & Apr. 22, 2017

Monday & Tuesday, Mar. 13 & 14,

PERFORMANCE DAYS AND TIMES.

MAINSTAGE

All evening performances begin at 7:30 pm unless otherwise indicated.

Matinee performances begin at 3:00 pm.

Evening performances are typically Thursday – Saturday with matinees on Sunday. Extra performances may be added as demand and the schedule permit. Check the website for more information.

THEATER FOR YOUTH

Sunday Performances begin at 12:30 pm and 3:30 pm.

Saturday Performances begin at 11:00 am and 2:00 pm.

10:30 am performances may be available during school holidays. Check the website for more information.

TICKET EXCHANGE GUIDELINES

MST offers free ticket exchanges to its subscribers. All exchanges are subject to seat availability. Tickets may be exchanged according to the following guidelines:

Tickets must be exchanged at least 2 hours prior to curtain time for the ticketed performance and may be exchanged for any future performance or production.

MAINSTAGE

All exchanges from a REGULAR performance to another performance are free.

A per ticket upgrade of \$15.00 will be applicable for all PREVIEW tickets exchanged to a REGULAR performance. This is a one-time upgrade per performance. If you are requesting subsequent exchanges and have already paid the upgrade fee for the specific production, please help our box office remember.

THEATER FOR YOUTH

All exchanges from a REGULAR performance to another performance are free.

A per ticket upgrade will apply if exchanging your tickets to our Summer Season Extra or a special event that includes the performance.

You may exchange tickets by phone by calling the MST Box Office at 713-524-6706 or by filling out the exchange request form online at mainstreettheater.com.

Tickets exchanged more than 7 days prior to the performance date will be mailed unless otherwise instructed. Tickets exchanged within 7 days or less from the performance date will be held at will call for pickup.

PLEASE NOTE: Tickets cannot be exchanged once the production has closed and all exchanges must happen prior to the performance listed on the ticket.

“PARKING” TICKETS

If you know you cannot attend your ticketed performance, but do not know when you can reschedule, you can “Park” your tickets to exchange later. Contact us 2 hours prior to your ticketed performance and we can exchange your tickets to a special “Parked” section of the last performance related to your Subscription Series. This gives you time to identify a new date to attend. MainStage Preview subscribers: Upgrade fees will apply at the time we park your tickets.

Exchanges for “Parked Tickets” must be made prior to the closing of the ticketed production. For example, tickets parked for *The Revolutionists* must be moved to an alternate performance of the same show or to a performance of a different show prior to the close of the production on October 2, 2016.

TICKET DONATIONS

If a subscriber cannot attend a performance and does not wish to exchange their tickets, the tickets may be donated for a tax credit. Simply call the MST ticket office at least 2 hours before the performance printed on the ticket.

MISSED PERFORMANCES

Due to royalty and financial guidelines, tickets held for a specific performance cannot be exchanged after the performance date. Here are the options available for using those tickets for a future performance of the same show.

Standby Tickets – Standby tickets can be purchased 30 minutes before the performance time at the Will Call Desk. If tickets are available, replacement tickets may be purchased at the following rates:

MAINSTAGE

\$10 per ticket

THEATER FOR YOUTH

\$5 per ticket

We recommend that you phone the ticket office in advance to check on availability. We will give the most accurate information we can, but cannot guarantee that tickets will be available at show time.

If the performance is SOLD OUT, we can put your name on the Waiting List. Waiting List patrons have priority when purchasing standby tickets at the time they are available. If we are unable to seat you, we will refund the cost of your replacement tickets, or you may exchange them for a future performance of the same production for guaranteed seating. Exchanges must be completed at that time.

Half-Price Tickets – If you prefer to secure seating in advance, replacement tickets may be purchased for half the single ticket price. Replacement tickets are subject to availability.

PARKING

**MainStage
Rice Village
2540 Times Blvd.**

MST recommends that you arrive at least 30 minutes early to allow time to park in the Rice Village and arrive at the theater before curtain time. There is limited late seating once the show starts.

Street Parking – Theatergoers can use street parking during all MST performances. Please read street signs carefully. MOST posted 2 hour limits are ONLY for Monday through Saturday between 7:00 am and 6:00 pm.

Off street parking is available on Times Blvd. as long as the business is closed.

Handicap Parking may be found directly in front of the theater.

Located at Kelvin and Amherst is the Village Arcade Parking Garage. There is a \$10.00 fee, payable upon exit, but the fee is reduced with validation from any Village Arcade Merchant (Free to \$6.00 depending on length of stay. MST is unable to validate).

**Theater for Youth
The MATCH
3400 Main St.**

MST recommends that you arrive at least 30 minutes early to allow time to park in Midtown and arrive at the theater before curtain time. There is limited late seating once the show starts.

Directly south of the MATCH, across Holman, is the Mid-Main Garage. The garage is open at 5:30 pm on weekdays and 10:00 am on weekends. Until the garage is fully complete, it will be cash only. \$5 - \$10 fee depending on length of stay.

Mid-Main Development has a surface lot available on Holman (at Main Street), across from Trinity Church. The lot is open after 5:30 pm on weekdays, all day Saturday and after 2:00 pm on Sundays. Please observe signage restrictions for reserved spaces. \$5 fee. Cash Only.

Street Parking – There are several street parking spots available near the MATCH. Some areas are free and some are metered (Free on Sundays). Please be observant of all parking signage.

The Metro Light Rail makes a stop a half-block south of the MATCH at the Ensemble Theatre Station.

Please always remember to **LOCK** your car, **TAKE** your keys, and **HIDE** your belongings.
Main Street Theater is not responsible for damages or theft.